

BUSINESS PRINCIPLES

- 1) Our clients' interests always come first. Our experience shows that if we serve our clients well, our own success will follow.
- 2) Our assets are our people, capital and reputation. If any of these is ever diminished, the last is the most difficult to restore. We are dedicated to complying fully with the letter and spirit of the laws, rules and ethical principles that govern us. Our continued success depends upon unswerving adherence to this standard.
- 3) Our goal is to provide superior returns to our investors. Profitability is critical to achieving superior returns, building our capital, and attracting and keeping our best people. Significant employee stake in company's success aligns the interests of our employees and our investors.
- 4) We take great pride in the professional quality of our work. We have an uncompromising determination to achieve excellence in everything we undertake. Though we may be involved in a wide variety and heavy volume of activity, we would, if it came to a choice, rather be best than biggest.
- 5) We stress creativity and imagination in everything we do. While recognizing that the old way may still be the best way, we constantly strive to find a better solution to a client's problems.

- 6) We make an unusual effort to identify and recruit the very best person for every job. We know that without the best people, we cannot be the best firm.
 - 7) We offer our people the opportunity to move ahead more rapidly than is possible at most other places. Advancement depends on merit and we have yet to find the limits to the responsibility our best people are able to assume. For us to be successful, our men and women must reflect the diversity of the communities and cultures in which we operate. That means we must attract, retain and motivate people from many backgrounds and perspectives. Being diverse is not optional; it is what we must be.
 - 8) We stress teamwork in everything we do. While individual creativity is always encouraged, we have found that team effort often produces the best results. We have no room for those who put their personal interests ahead of the interests of the firm and its clients.
 - 9) The dedication of our people to the firm and the intense effort they give their jobs are greater than one finds in most other organizations. We think that this is an important part of our success.
 - 10) We constantly strive to anticipate the rapidly changing needs of our clients and to develop new services to meet those needs. We know that the world of 'internet business' will not stand still and that complacency can lead to extinction.
 - 11) Integrity and honesty are at the heart of our business. We expect our people to maintain high ethical standards in everything they do, both in their work for the firm and in their personal lives.
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